Preparing to Participate

Name: _________________________________________________________________

PREPARING TO PARTICIPATE
Chapter 14: Communicating in Groups

14.1 Knowledge
Define the characteristics of groups? What are the advantages and disadvantages of working in a group? Define synergy, groupthink, and interdependence?

14.1 Application
Based on this definition, what groups do you currently belong to? Are your experiences in this group positive or negative? Why?

14.2 Knowledge
What are group norms and roles?

14.2 Application
What norms do you think will be effective in your group for this class? What roles will you try to have?

14.3 Knowledge
What is the role of the leader in a group?

14.3 Application
Preparing to Participate

Are leaders born or do they emerge? Why or why not?

14.4 Knowledge
Why does conflict occur?

14.4 Application
How do you typically respond to conflict? What are some strategies you can employ in your group to effectively resolve conflict?

14.5 Knowledge
Define culture, ethnocentrism, and cultural relativism.

14.5 Application
How does understanding cultural diversity allow us to consider controversial issues from multiple perspectives?

14.6 Knowledge
What are the six steps to reflective thinking? What are some strategies for accomplishing tasks and planning your presentation?
14.6 Application
How will the six steps to reflective thinking help your group make decisions about your presentation?