Name: _____

PREPARING TO PARTICIPATE Chapter 15: Listening

15.1 Knowledge

Discuss two reasons why listening is important.

15.1 Application

What are the consequences for not listening?

- to a family member or friend
- to an instructor
- to a classmate giving a speech

15.2 Knowledge

What activities are associated with the process of listening? Hint: HURIER

15.2 Application

How many times have you heard, "You are hearing, but you are not listening to me." What is the difference?

15.3 Knowledge

Describe the four major barriers to listening.

15.3 Application

Name a situation/context in which you find it difficult to listen. Explain the situation, discuss barriers that impede your listening, and brainstorm strategies you can use in that situation/context that will help improve your communication.

15.4 Knowledge Explain the five types of listening.

15.4 Application

Is it possible to engage in the wrong type of listening? Provide an example. What are the implications of engaging in the wrong type of listening?

15.5 Knowledge

Explain the relationship between critical listening and critical thinking.

15.5 Application

Think of a situation when someone you know did not use critical thinking. What happened? What questions should he/she have considered before acting? Can you identify an instance when you use critical thinking without listening?

Preparing to Participate

15.6 Knowledge

List the six behaviors that can improve listening.

15.6 Application

There are specific behaviors you can engage in to improve your listening. Try experimenting with these in one of your daily conversations. What happened? Did this person treat you differently?